

# Facility Interface to the Smart Grid

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## Abstract

Homes, commercial buildings and the industrial sector together represent 100 % of the load on the electric grid. Beyond load, these facilities provide a growing amount of electric generation and storage in the form of distributed energy resources. What is the proper relationship of the facility, whether home, commercial or industrial, to the grid? Is the facility a “demand response” resource best controlled by the grid operations domain, or is it an autonomous entity that responds to signals from a grid-side service provider? This paper presents some governing principles that lead to a clear facility interface conceptual architecture. Following that, the communications crossing this interface are examined with reference to the standardization work underway as part of the NIST Smart Grid effort priority action plans.

## Introduction

Smart Grid has entered the national vocabulary along with its association to smart meters. However, very few Americans understand the complexities of the current electric industry and why the buildings we live and work in have an important role to play in the future Smart Grid. The fact is that residential and commercial buildings together consume 73 % of our electricity, with industrial facilities consuming the remaining 27 % [1], and the Smart Grid will fail without successful integration of smart buildings and distributed energy resources (DER) [2]. Among Smart Grid experts there exists a philosophical divide concerning *how* the facility and its resources should be integrated into the Smart Grid. Those on the electric service provider side tend to view the building as a grid resource, while those from the consumer side (particularly commercial buildings and industrial) community regard the building/facility as an autonomous intelligent entity that can provide a service to support the grid. The latter perspective is appropriate for buildings with intelligent control technologies and consistent with building ownership and is thus the end goal.

In a July 2009 statement to Congress, the Institute of Electrical and Electronics Engineers (IEEE) identified the following benefits (among others) of the Smart Grid. (1) Real-time pricing of electricity will allow consumers to make informed decisions about their energy usage and reduce their energy costs. (2) Providing the information and control needed to better manage electrical demand will help facilitate the integration of alternative energy sources by providing a means to help mitigate the variability caused by their intermittency. And (3) greatly expanding the connection of end user loads to grid information and control will facilitate energy efficiency improvements [3].

These three points highlight the important role of intelligent facilities. The first point recognizes the necessity of communicating the real-time value of electricity to motivate and direct the consumer toward effective energy management. The communication of a simple price signal will transform the

role of the facility in the grid, as the facility acts on behalf of the consumer to reduce or shift energy use at peak, while storing energy when price is low. This ties to the second point above—with a price signal there is an economic driver for the use of intelligent controls and this in turn for the installation of local generation and storage. The facility, with local generation and storage (thermal and electrical), and with automated controls, can then serve to support intermittency of large scale wind and other alternative energy sources. The third point above makes clear that Smart Grid is more than a tool for grid reliability and grid efficiency—it in turn supports energy efficiency as building owners gain insight into their energy use and tools for intelligent control.

Given the importance of the facility in the Smart Grid, it matters to properly understand the facility-to-grid interface. The facility interface has two components to match the two fundamental planes of the Smart Grid: power flow and information flow. The meter serves as the power interface—it measures electron flow and serves as the demarcation point between distribution grid and facility ownership. A logically separate information communication interface handles control and business level interactions. This paper focuses on the information communications interface and the information flowing through that interface. This interface must be properly architected to meet the requirements of security and the ownership boundary, as well as to comply with principles that promote the development and success of the Smart Grid. In addition, clear economic and reliability signals are required to engage the customer.

The U.S. government push for Smart Grid has led to significant collaborative efforts to address standards associated with the facility interface. The efforts of the National Institute of Standards and Technology (NIST) [4] have advanced this topic, and this paper serves to consolidate our collective understanding within the context of this effort.

### **Facilities and the grid today**

Today, the integration of facilities into the grid is at a nascent stage. Although various demand response (DR) programs have been tested and implemented in different forms by different utilities (retail electricity level) and Independent System Operators (ISO, at the wholesale level) for many years, there have been no standards, and the emphasis has been on dispatchable resources. If the end goal is real-time pricing to the customer (and there are many pilots demonstrating the effectiveness of price-based DR [5, 6]), there are very few real-time price tariffs available nationwide. In essence, we have no DR standards and a poor grasp of collaborative DR (or “collaborative energy” [7]).

If we examine DR implementation and standards work, we see a significant divergence between residential and large commercial & industrial (C&I) customers. In response to federal and state mandates, electric utilities are investing billions of dollars into smart meters to address residential DR. Requirements and communication specifications have been developed (OpenHAN [8], ZigBee Smart Energy Profile [9]) that essentially extend utility management into the home. The smart meter is part of the Advanced Metering Infrastructure (AMI), and the meter itself serves as the communications portal to the home. The local distribution utility views the home as an extension of the grid—a demand resource that responds to utility signals in order to support grid reliability. The homeowner permits external override control of the thermostat and water heater and other large appliances.

In C&I, there is a different dynamic at work. For large buildings with in-house energy management, it is not appropriate for the distribution utility to co-opt control for grid purposes. A large building or industrial process is complex, with many sub-systems to provide facility management in line with occupant needs and process schedules, and energy management itself involves not only electricity, but also gas, oil, chilled water and steam, air quality, and tradeoffs among these. For this reason, utilities

and ISOs have used many different methods for communicating DR signals to large customers. One standard effort worthy of note is the Open Automated DR (OpenADR) signaling specification out of Lawrence Berkeley National Laboratory [10]. This work is advancing to standard status as discussed below.

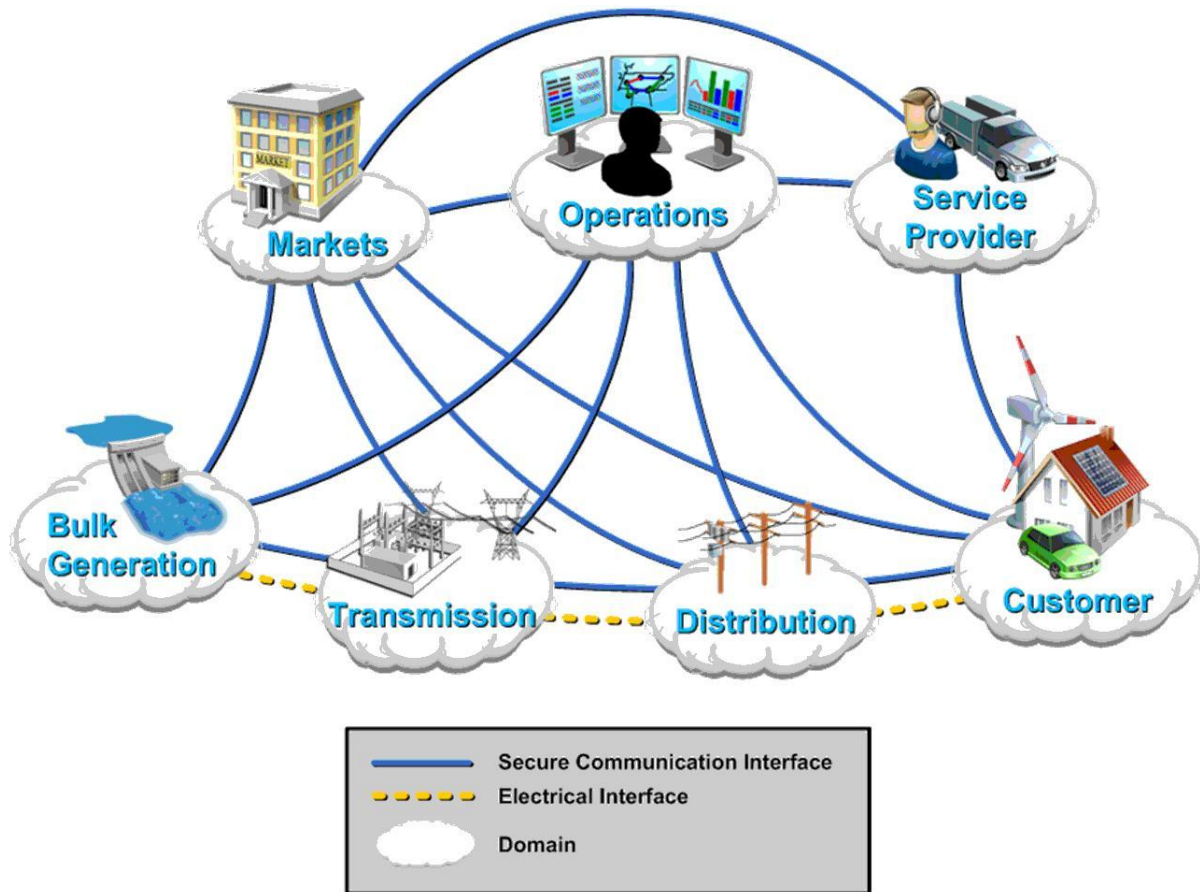
What we have then are different standards tracks addressing residential and C&I facilities, with different gateways to the home/facility, along with legacy direct load control, not to mention multiple forms of DR and market communications that have not been standardized. We lack a thoughtfully architected facility interface that addresses higher architectural principles and the use cases of the Smart Grid.

The work underway in the NIST Smart Grid effort seeks to remedy this situation. Progress has been made on addressing use cases, Smart Grid architecture, and initiating critical standards efforts. The most important standards effort to note related to the facility interface is the effort underway now in the Energy Interoperation Technical Committee (EI TC) of the Organization for the Advancement of Structured Information Standards (OASIS) [11] and coordinated within the NIST DR/DER Standards Priority Action Plan [12]. The result of this work should be a standard that is adopted by utilities and ISOs nationwide to support DR programs and to address collaborative market interactions. The charter of the OASIS Energy Interoperation TC calls for a standard to address all energy interoperation communications across the facility interface. This includes the collaborative demand response signals in typical DR programs where a utility sends a request for load shed and the customer responds per contract with choice to opt out. More importantly, Energy Interoperation is addressing price, bid and other market interactions that support the growth of building collaborative participation in the Smart Grid.

In order to address a proper facility interface architecture, the following section looks at the NIST Conceptual Model for the Smart Grid and high-level architectural principles, and then presents a consistent facility interface.

### **Facility interface design principles**

The NIST Smart Grid top-level Conceptual Model [13] is shown in Figure 1. The traditional utility model is that of bulk generation feeding power to the transmission and distribution grids ending at the customer facility. For the past century the customer has been essentially a load at the end of the wire with no information as to the health of the grid nor the instantaneous value of the electricity consumed. Markets have existed at the wholesale level alone. The advent of the Internet, digital controls and the prospect of significant amounts of consumer owned distributed generation and storage is changing the picture.



**Figure 1 Seven domains of the Smart Grid with communication and electrical flows between them.**

In figure 1, the customer is shown not only connected to the distribution domain via the meter, but also with communications to the markets, grid operations, and customer service provider domains. Are there to be four separate gateways to the facility, or what is the proper architecture for customer communications?

There are two fundamentally different philosophies driving communications across the facility interface. The first is tied to the need for grid stability and reliability—the need for grid operators to have capacity and reserves on hand to meet demand, and all the more reserves as wind and other intermittent renewables are brought into the system. The second is tied to the promise of Smart Grid to enable new technologies and new business models to engage the consumer in new ways to meet the needs of the grid going forward, but demands collaboration across the interface and excludes direct control. To some great extent, the latter dynamic will provide for grid stability. We already see demand response being bid into the forward capacity markets [14], and pilots demonstrating the capability of buildings to participate in the reserves market with 5 minute response times via OpenADR signaling [15]. These are the beginnings of seeing automated building participation in grid operations without direct load control.

To successfully unleash the potential of buildings in the Smart Grid, the facility interface must be a clear demarcation point between grid operations and facility operations. To successfully enable markets,

motivate customers, optimize assets and enable efficient grid operations [16] we must adhere to some architectural principles [13]:

- *Loose coupling* describes a resilient relationship where each end of a transaction makes its requirements explicit with minimum knowledge of the other side of the interface.
- *Composition*, the building of complex interfaces from simpler interfaces, enables diversity. Composition also means that the base, simpler services are available, hence can be repurposed and recomposed—the simpler services become your toolkit.
- *Layering* denotes separation of function and loose coupling between them. A layer has a general function and provides services to the layer above while receiving services from the layer below. A communication stack is composed of layers, just as a protocol standard is composed of simpler component standards.
- *Scalability*. The Smart Grid applications, components, and participants are expected to grow rapidly as standards mature and infrastructure is modified or added. System performance should not be detrimentally affected as components and capabilities are added.
- *Security* enables protected interaction, and is fundamentally about managing risk. Security must be commensurate with application vulnerabilities and exposures, as evaluated by domain experts at the time application requirements are developed. Security of the marketplace requires transactional *transparency* to ensure auditable and traceable transactions.

The facility interface must conform to these architectural principles. Security demands a limited number of gateways into the facility. Collaborative interaction requires simple data exchanges with minimal knowledge of how that information is used or what protocols exist on the other side of the interface. And the interface developed must meet the needs of today's demand response models as well as those of tomorrow's market interactions. Fortunately, most demand response today is "collaborative demand response", where a facility (or home) is sent a request to shed load at a specific time per contract. This is not direct load control, and can be implemented while still adhering to the principles above.

### **Facility interface model**

Figure 2 presents a conceptual design for the facility interface that is consistent with the principles above. The facility domain has two primary gateways: the electrical gateway at the meter (with its distribution domain communications), and the communications gateway at the Energy Services interface (ESI). The facility domain interacts with the service provider domain to exchange DR program and other energy interoperation signals. This figure shows the logical separation of ESI and meter, and thus while the ESI could be realized within the meter (as it is for AMI), it is not shown that way.

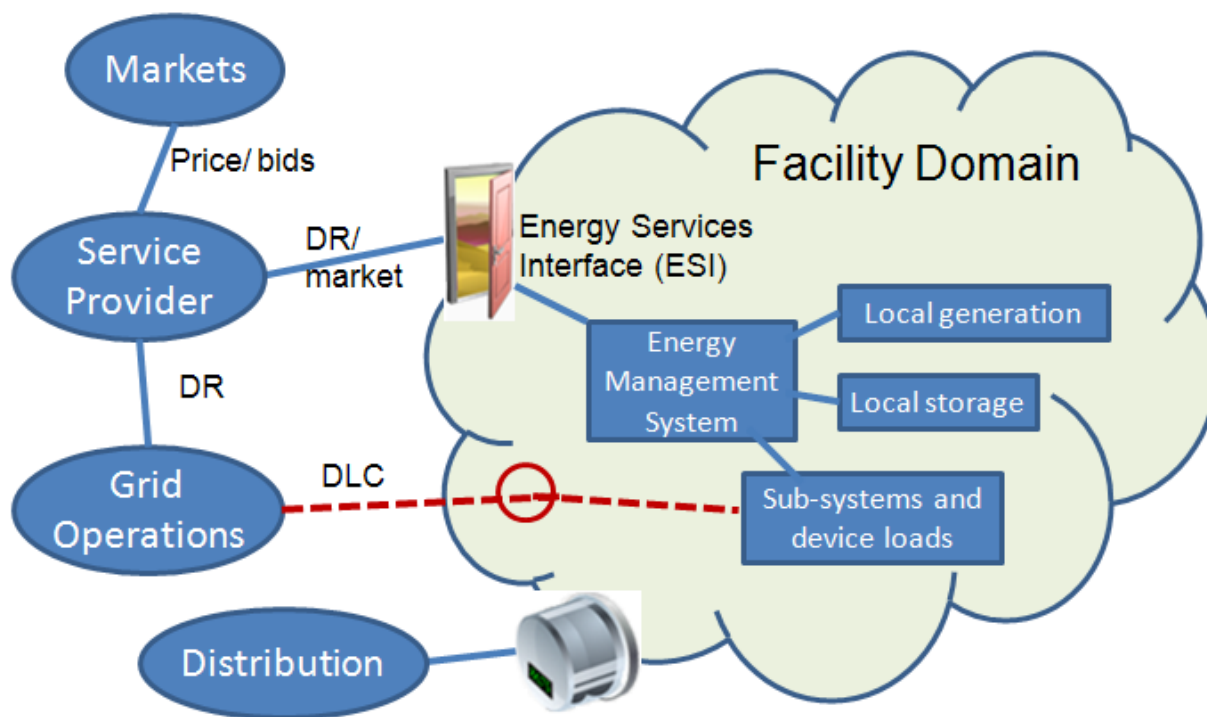
The ESI is a gateway to the building domain, and as such serves a security function. However, no specific network architecture is implied. The ESI may provide a direct connection to some device (such as the EMS), or forward external service provider signals as appropriate to satisfy multiple services. There may be a hierarchy of ESIs, with the building ESI beneath a campus or microgrid ESI.

For most customers, the ESI connects only to service providers, whether that is the utility as the distribution grid management (grid operations) domain proxy, or the aggregator providing load aggregation for wholesale market interactions. However, the model presented in figure 2 is flexible. For example, while the large C&I customer may interact directly in the wholesale markets, so the small customer may interact directly in some future local market implemented by the "service provider". That market may be part of a campus microgrid.

Note the dashed line from grid operations directly to a distributed energy resource in the facility domain, indicating a “back-door” direct load control (DLC) connection. There may continue to be viable reasons to hard-wire certain facility resources on the distribution grid. Although this approach may be necessary for integration of facility resources as spinning reserve (where response times need to be on the order of one second), nonetheless, properly implemented networks can easily meet these latency requirements with communications via the ESI.

Concerning the Energy Management System (EMS), it is worth noting that the function of the EMS could be handled by an external service provider. This approach may become more common for the small commercial market. And there is some similarity between this and AMI for residential. However, with AMI the utility is not performing energy management as much as demand management.

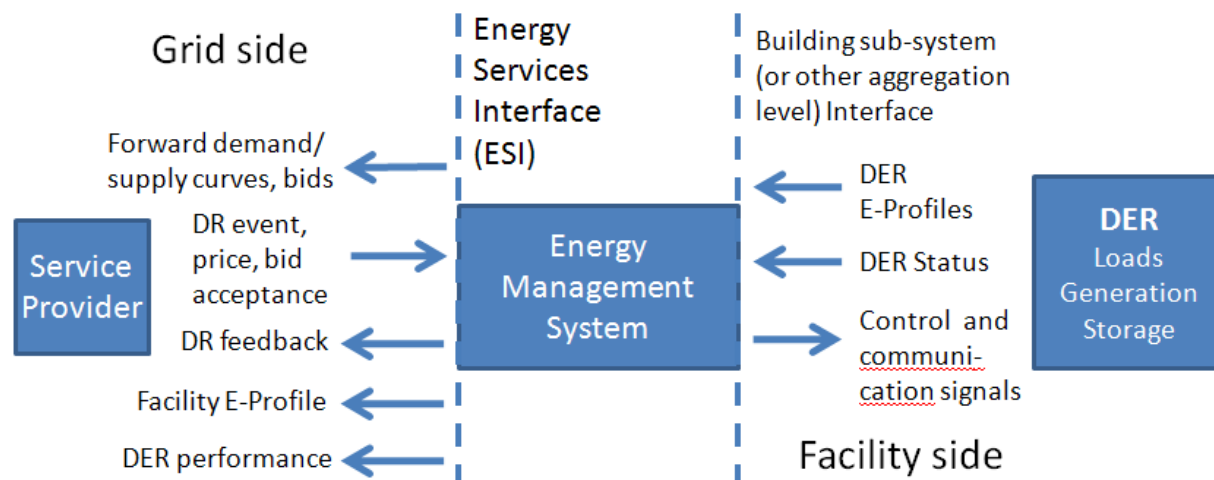
Returning to the issue of ownership, the ESI stands as the gateway to the building domain. The fact that my building automation system implements BACnet for energy management is not visible to the outside. This implies that the signals on the one side of the interface are communicated via a different protocol than the other side. OpenADR (or now Energy Information eXchange, EIX protocol) messages arrive via web services in eXtensible Markup Language (XML) on the outside and these are mapped to whatever internal control protocol is in use for the facility. The EIX signals may be passed from one ESI to the next and mapped to multiple internal protocols at multiple internal sub-systems. Simple signals make for simple translation. The goal then is reducing the communications to the essence.



**Figure 2 The Facility interface conceptual model**

### Facility to grid communications

The facility interface must support communications associated with the services of today and tomorrow. These communications are seen in use cases for demand response and distributed energy resource integration identified through the NIST Smart Grid workshops process [13], and most recently the NAESB coordination efforts related to DR and price communications [17] which are providing input to standards development in the OASIS Energy Interoperation TC. The goal of this section is to try to classify communications through the ESI and present the level of understanding we have at this time of what information is associated with those communications, while pointing to where work is being done to further define the information elements used in various use cases.



**Figure 3 Information elements for communications at the Energy Services Interface and within the facility.**

Figure 3 presents a more information focused view of figure 2. The ESI is a dashed vertical line marking the boundary with grid on the left and facility on the right. Internal to the facility, the EMS receives messages from the ESI and communicates to internal sub-systems. External communications are between the ESI and Service Provider, as in figure 2. The information elements shown here attempt to summarize the energy interoperation communications that involve both the grid and building.

The communications at the ESI can be loosely classified into *market* interactions and *DR* interactions. Market interactions can be separated into simple forward *price* only, as distinct from buy and sell *bidding* transactions. DR programs are varied but follow a consistent model: DR event signal is passed to customer and customer acts on that signal.

NIST has initiated a priority action plan to address a standard definition of price. That plan calls on use case development within the North American Energy Standards Board (NAESB) to pass to a new committee in OASIS focused on a standard definition of electricity price with associated context, e.g., schedule, quality, reliability, and generation source. The Energy Market Information Exchange Technical Committee (EMIX-TC) will address clear and consistent communication of energy prices, bids, and energy characteristics that will apply to Smart Grid transactions [18]. The definition of price, in turn, becomes input to the Energy Interoperation EIX standard as a data element for DR communications. The price signal itself, at its core, is an array of prices associated with a schedule of future time intervals. Yet another standards effort coordinated with the NIST effort is addressing a standard approach to schedules [19].

The EMIX TC will therefore also address standard market signals for bidding and other transactions. As noted in figure 3, bids are submitted by the facility to the markets and bid acceptance (or rejection) notice is received back. The customer independently receives the purchased power (for bid to buy) or delivers the load reduction or generation (for bid to sell). These market signals will be integrated into the Energy Interoperation EIX protocol.

Also shown in figure 3 is the “forward demand/supply curve”. Rather than deal directly with a market, the facility may send forward demand estimates (or supply in the case of potential demand reductions or generation/storage resources) to an aggregator who then bids these demand or supply resources into the wholesale market. The facility EMS analyzes facility use schedules, weather and sub-system status to predict expected demand (kW) for regular time intervals over some forward time period. Enabling this function may rely in part on sub-system energy profiles that serve not only for configuration purposes but also as a resource for DER status: operational mode, faults, power level, storage status, etc. The subject of energy profiles is a topic of ongoing research.

For demand response, the DR event signal basically contains: mode (e.g., high/ medium/ low, or pricing level), date and time of event notice, and date and time of event start. There may be other optional elements such as location. The notice will include customer and utility account and DR program specific data. The event is understood in the context of that program, and for automated DR, the response to the signal is pre-programmed such that facility response meets expected load reduction. There may be some opt-in/ opt-out response. There may be some feedback signal to indicate status/performance of the facility in meeting requested shed, although retail settlement (payment to the customer or penalty for non-compliance) is judged based on measurement and verification (M&V) at the meter. The Energy Interoperation TC efforts are awaiting NAESB input to validate the details of a generic DR signaling protocol that can serve these functions and more fine grained use case requirements.

## **Conclusion**

We are in the midst of a revolution in vision for building integration into the Smart Grid. The bringing together of automated controls in buildings, information technology, and national impetus to address electric grid weaknesses (reliability, energy source and need for DER integration) has created the environment for accelerated standards action. Work is proceeding on DR signals and market transaction communication standards even as we develop our vision for the integration of buildings in the Smart Grid. In fact, the standards development process coordinated by NIST has become a social and political, as much as technical, effort that is stretching the vision of all stakeholders and coalescing the understanding of what the facility interface *should* be. Facility interactions with the grid should occur at a secure interface that also serves as a demarcation point of ownership at the domain boundary. Communications across the interface should be collaborative in nature, with simple data exchanges that require minimal knowledge of how that information is used or what protocols exist on the other side of the interface.

This paper has presented a facility interface conceptual architecture that is consistent with these principles. Following that, the communications crossing the interface were examined with reference to the standardization work underway as part of the NIST Smart Grid effort priority action plans.

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